

G-02696A-06-0290

ORIGINAL



0000054985

OPEN MEETING AGENDA ITEM
ARIZONA CORPORATION COMMISS

UTILITY COMPLAINT FORM

4700

Investigator: Deb Reagan

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2006 - 53100

Date: 6/19/2006

Complaint Description: 08A Rate Case Items - Opposed

Complaint By: First: Shirley

Last: Konvalin

Account Name: Shirley Konvalin

Home: (000) 000-0000

Street: [REDACTED]

Work:

City: [REDACTED]

CBR:

State: AZ Zip: 85541

is:

Utility Company: Energy West Incorporated d/b/a Broken Bow Gas Company

Division: Gas

Contact Name: Doug Mann

Contact Phone: [REDACTED]

Nature of Complaint:

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Customer called about the notice she received from the company regarding the rate case. Customer says she cannot afford a 22% increase in their rates. She is retired and would support a modest increase.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Advised customer that I would enter her comments into the records and into the Docket for this case. I advised her that her comments would be available for all 5 Commissioners to review before making a decision and thanked her for taking the time to call and let the Commission know her thoughts on this matter.

End of Comments

Date Completed: 6/20/2006

Opinion No. 2006 - 53100

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